

Complete and return this form via email to:

Maureen Knowles

Maureen.Knowles@OptronicLabs.com

CONTACT INFORMATION

Contact Name: _____

Company: _____

Telephone: _____ Email: _____

Important: Please read the information below prior to submitting your RMA request.

- OLI requires a \$400 Evaluation Fee to any RMA where said fee is determined to be applicable due to required processing requirements. The application of this fee is mandatory for all Out-of-Warranty, No Fault Found, and Request for Analysis returns.
- Product returned for investigation should be returned in original packaging. Product damage incurred in transit and determined by OLI to be the result of improper/ incorrect packaging will invalidate the products warranty status and may result in additional analysis and / or repair charges.
- All items for which no repair action is required will be identified on OLI Purchase Orders through the application of a zero cost (\$0.00) for that line item.

Reason for Return/ Special Requests or Requirements:

PLEASE LIST EACH ITEM SEPERATELY WITH ITS RESPECTIVE SERIAL NUMBER

ITEM	MODEL # (DESCRIPTION)	SERIAL #
1		
2		
3		
4		
5		
6		
7		
8		
9		
10		
11		
12		
13		
14		
15		